

SHOM awarded ISO 9001:2000 certification for the complete range of its activities

1. BACKGROUND

Starting in 2004, SHOM was awarded ISO 9001:2000 certification for all of its activities related to safety of navigation, as SHOM is designated by a national decree to take on the role of national hydrographic service (in accordance with SOLAS, Chap V/9 in particular). The benefit of this recognition was very beneficial, and a lot of processes were upgraded at the same time to meet the ISO requirements.

Since, the implementation of the management system and of project management methods essential to guarantee the efficiency and traceability of SHOM's actions have been pursued actively to cover all activities.

2. THE NEW RANGE OF CERTIFICATION

After almost two years of hard work, SHOM ISO 9001:2000 certification was extended in June 2006 to the complete range of its activities.

The scope of this certification is :

- Collation of marine physical environment data, including nautical information.
- Elaboration and provision of nautical information and publications to meet the requirements of safe maritime navigation and marine domain users.
- Elaboration and provision of HOM (hydrographic, oceanographic and meteorological) products to support defence missions.
- R&D management, provision of specific training and expertise in the related fields.

Certification does not mean that everything is perfect once and for all! The ISO 9001 standards require to pursue and document a continuous improvement process with the constant concern for the satisfaction of the customers