INTERNATIONAL HYDROGRAPHIC ORGANIZATION



ORGANISATION HYDROGRAPHIQUE INTERNATIONALE

Dossier du BHI S3/8151/DQWG

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RAPPORT SUCCINCT - QUESTIONNAIRE DE SONDAGE DU GROUPE DE TRAVAIL SUR LA QUALITE DES DONNEES A L'INTENTION DU NAVIGATEUR SUR LA COMPREHENSION ET L'UTILISATION DES INDICATEURS DE QUALITE POUR LES DONNEES CARTOGRAPHIQUES

- Références : a) LC du BHI N°23/2011 du 11 mars
 - b) Action 13 du HSSC3 (Monaco, 8-10 novembre 2011)

Madame la Directrice, Monsieur le Directeur,

1 En 2011, le groupe de travail sur la qualité des données (DQWG) a préparé un questionnaire afin de déterminer si les navigateurs avaient une bonne compréhension des indicateurs de qualité des données utilisés sur les cartes papier et dans les ENC. Un questionnaire a été communiqué *via* la référence a), demandant aux Etats membres d'en porter le détail à l'attention des navigateurs. La présente lettre circulaire rend compte des résultats du questionnaire, comme demandé à la référence b).

2 La diffusion du questionnaire a donné lieu à plus de 550 réponses, 67% émanant de navigateurs ayant plus de 10 années d'expérience. Ceci a permis au DQWG de mettre en évidence les lacunes dans la manière dont la qualité des données est représentée sur les cartes aujourd'hui et sera utile pour la préparation de propositions d'améliorations de la représentation de la qualité des données dans les ENC reposant sur la S-100 et sur d'autres produits dans le futur.

- 3 Le DQWG a tiré les principales conclusions suivantes :
 - Un grand nombre d'utilisateurs d'ENC n'utilisent pas les informations CATZOC (77%)
 - Un grand nombre (75%) de navigateurs qui utilisent les cartes avec un schéma ZOC ont indiqué qu'ils utilisent les informations qui y sont contenues. Ceci laisse supposer qu'il s'agit de l'application numérique de CATZOC que les navigateurs n'apprécient pas et qu'il n'y a pas de nette préférence pour des indicateurs de qualité individuels par rapport à des indicateurs composites.
 - Les attributs d'indicateur de la qualité supplémentaires disponibles dans les données S-57 ne sont pas compris et pas utilisés.
 - Si les résultats montrent que les navigateurs sont conscients de l'importance de connaître la nature du fond de la mer, il n'est pas évident qu'ils comprennent comment une évaluation ou une désignation de la qualité de ces informations changera dans le temps.

- Une majorité de navigateurs indiquent qu'ils n'ont pas reçu de formation suffisante sur les questions de qualité des données et qu'ils souhaiteraient bénéficier d'une formation supplémentaire.
- Il semble que la préférence aille vers une claire délimitation de zones uniformes de qualité des données. Un pourcentage élevé de navigateurs ont indiqué qu'ils utilisaient l'information dans les diagrammes sources et ZOC plutôt que l'affichage CATZOC. Ceci a encore été renforcé par les résultats des questions sur les futurs développements qui ont montré que l'option préférée était celle d'une « superposition de couleurs à la demande ».

4 Le DQWG a pris en compte les résultats de l'étude et a développé les principes suivants pour le développement de futures méthodes de représentation de la qualité des données dans les ENC :

- Au minimum, les éléments constitutifs de la CATZOC de la S-57 (incertitude positionnelle, incertitude de sondage, éléments détectés et couverture du fond) doivent être codés en tant qu'attributs distincts des ENC de la S-101.
 - Toutes les informations codées sur la qualité des données doivent être récupérables.
 - La dégradation temporelle de la qualité des données doit être reflétée dans les données codées.
- La présentation de la qualité des données doit pouvoir refléter des données comme les marées dynamiques, le pied de pilote et les paramètres spécifiques du navire.
 - Lorsque cela est possible, les noms des attributs des ENC qui sont disponibles pour le navigateur doivent être plus intuitifs en évitant par exemple les acronymes de 6 lettres de la S-57.
- La présentation de la qualité des données doit tenir compte de la préférence des navigateurs pour une couche de couleurs superposée à la demande.
 - Toute méthode de présentation de la qualité des données doit s'accompagner d'une stratégie d'enseignement appropriée.

5 Le résumé de l'analyse et des résultats du questionnaire est contenu dans l'Annexe A. Ce résumé a été établi à partir d'un document présenté par M. Samuel HARPER du SH du RU, membre du DQWG, à la Conférence hydrographique canadienne de 2012, tenue à Niagara Falls, Canada du 15 au 17 mai 2012.

6 Le BHI remercie les Etats membres pour leur soutien dans la diffusion du questionnaire du DQWG.

Veuillez agréer, Madame la Directrice, Monsieur le Directeur, l'assurance de ma haute considération,

Pour le Comité de direction,

Robert WARD Directeur

Annexe A: Summary of the Analysis and Results of a Survey of Mariners Concerning the Portrayal of Data Quality in Charts (*en anglais uniquement*)

Summary of the Analysis and Results of a Survey of Mariners concerning the Portrayal of Data Quality in Charts

EXECUTIVE SUMMARY

With any physical measurement comes a level of uncertainty as to its accuracy. In the context of hydrographic surveying for navigational purposes, this uncertainty propagates through from data acquisition to data processing and on to chart compilation, increasing and becoming harder to quantify as it goes. It is therefore imperative that we have meaningful, useful and intuitive methods of representing this uncertainty so that the end user, the mariner, understands the limitations of the data by which he navigates.

The representation of geospatial data quality in a GIS environment is well researched with many different methods employed. The same is not true for the representation of data quality in Electronic Navigational Charts (ENCs). There is a concern amongst the international hydrographic community that the current methods of representing data quality in navigational products are not meeting the needs of the mariner. Instead they rely heavily on the user's ability to understand the relevance of data quality indicators such as 'survey date' and 'acquisition method' or composite quality classifications like CATZOC.

This study discusses the results of a questionnaire on the mariner's current perception of data quality in both paper and digital charts. The questionnaire was distributed internationally amongst a broad range of both professional and leisure mariners. With over 550 responses, 67% of which are from mariners with over 10 years of experience, it has been possible to identify aspects of current data quality representation that are not fulfilling the mariner's needs with respect to safe navigation. In conclusion, a specification is suggested for the development of a new approach to representing data quality in ENCs.

1. INTRODUCTION

Current methods of representing the quality of the source data used to compile a navigational chart fail to provide mariners with the information they need to objectively decide where they can safely navigate. Instead they rely heavily on the mariners' ability to understand the relevance of data quality indicators such as 'survey date' and 'acquisition method' or composite quality classifications like CATZOC (Category of Zone of Confidence).

With the use of electronic navigational charts on the increase, and ECDIS mandation on the horizon, never has it been more necessary for us to ensure that the limitations of charted data are fully understood.

As bathymetric data acquisition systems become ever more sophisticated, understanding the implications of combined uncertainty and error become more complex. It is unreasonable to expect the professional mariner to be able to assimilate all of this extra information and draw valid inferences from it. Instead we need to better understand their requirements and expectations, and utilise developments in technology to develop better means of representing data quality.

In 2011, the International Hydrographic Organisation's (IHO) Data Quality Working Group (DQWG) undertook a study into the Mariners' perception of data quality. The principle aim of this project was to develop and recommend a specification for the development of any new means of representing data quality in future ENCs. This specification would take into account why mariners need data quality information, how mariners currently use data quality information, what mariners need from data quality information and the limitations of providing data quality information.

The results of this study and the specification derived from them are detailed in this paper.

2. BACKGROUND

2.1 Data Quality and Uncertainty as a Concept

When we talk about representing data quality we are in essence trying to depict in a contextualised manner the total combined uncertainty of the bathymetric data from acquisition through to compilation. This is highlighted by Pang et al. [1997] who identified three instances in the "visualisation pipeline" where uncertainty is encountered: collection uncertainty due to measurements and models in the acquisition process, derived uncertainty arising from data processing and manipulation (cleaning, gridding etc.), and visualisation uncertainty introduced during the process of chart compilation. In addition to these three instances a fourth can be identified; once charted, data quality will suffer temporal degradation due to changes in seabed topography.

2.2 Challenges in representing data quality and uncertainty

Buttenfield [1993] suggests that there are three problems with the effective representation of uncertainty; Firstly uncertainty itself is an "ill-defined concept" with little distinction being made between similar concepts. It is also the case that the terminology used to describe these concepts is poorly understood and frequently misused. Secondly, it is difficult to measure multiple aspects of uncertainty, such as temporal degradation and random error, in a geospatial environment. Thirdly, it is difficult to represent uncertainty simultaneously with the data it describes.

MacEachren [2005] goes further than Buttenfield [1993] and identifies 7 more challenges:

- 1. Understanding the components of uncertainty and their relationships to domains, users, and information needs.
- 2. Understanding how knowledge of information uncertainty influences information analysis, decision making, and decision outcomes.
- 3. Understanding how (or whether) uncertainty visualisation aids exploratory analysis.
- 4. Developing methods for capturing and encoding analysts' or decision makers' uncertainty
- 5. Developing representation methods for depicting multiple kinds of uncertainty
- 6. Developing methods and tools for interacting with uncertainty depictions
- 7. Assessing the usability and utility of uncertainty capture, representation, and interaction methods and tools.

2.3 Existing methods of representing data quality in navigational charts

There are many types of navigational products available, each with different methods of representing data quality to the mariner. Generally these products fall into two categories; official government endorsed products and non-official products. The representation methods described below are found in official government endorsed products and as such their use is controlled by international standards.

2.3.1 Source or reliability diagram

Figure 2.3.1 shows an example of a source diagram, as found on a British Admiralty Paper Chart. It shows the individual areas of survey coverage, along with the year of completion, Survey authority, scale and sometimes acquisition method. In order for this to be useful the mariner must be able to infer from these data quality indicators what affect they will have on the quality of the survey.



Figure 2.3.1 Source Diagram

2.3.2 Category of Zone of Confidence

Category of Zone of Confidence (CATZOC) is the primary indicator of data quality in ENCs. It is an S-57 attribute that is populated with a composite indication of the quality of the bathymetric data in a specific area. It differs from the source diagram in that it gives an overall indication of the quality of the charted data rather than providing individual data quality indicators. The various CATZOC categories are summarised in Table 2.3.1. CATZOC also has its own symbology and it can be toggled on and off depending on the preferences of the user.

zoc	Position Accuracy	Depth Accuracy	Seafloor Coverage	
A1	± 5m + 5% depth	0.5m + 1% depth	Full area search undertaken. Significant seafloor features detected and measured.	
A2	± 20m	± 1m + 2% depth	Full area search undertaken. Significant seafloor features detected and measured.	
В	± 50m	± 1m + 2% depth	Full area search not achieved; uncharted features, hazardous to surface navigation are not expected but may exist.	
С	± 500m	2m +5% of depth	Full area search not achieved, depth anomalies may be expected.	
D	Worse than ZOC C	Worse than ZOC C	Full area search not achieved, large depth anomalies may be expected.	
U	Unassessed – The quality of the bathymetric data has yet to be assessed.			

Table 2.3.1 CATZOC Descriptions

Designating CATZOC values for charted areas is at least a partially subjective process; especially so when it comes to assessing legacy data. As a precursor to this research, a study was carried out to establish by

what criteria CATZOC is being designated for legacy data by ENC producing National Hydrographic Offices [Harper 2010]. This research showed that there is significant variance in the way in which legacy data is designated with a CATZOC value. A consequence of this is that a mariner navigating across an ocean may be using data with the same CATZOC value, but be unaware that there are differences in the actual data quality.

2.3.3 Zone of Confidence Diagram

The zone of confidence diagram (figure 2.3.3) appears on some paper charts and delimits general areas of data quality in the same way that CATZOC does. As a consequence it suffers the same short comings as CATZOC with the exception of symbology and the ability to toggle it on and off.



Figure 2.3.3 Zone of Confidence diagram

2.3.4 Data Quality Symbology

There are various symbols, legends and notes that supplement the information found in the source diagram or CATZOC display. These symbols and legends are often used to indicate data quality issues that relate to a specific feature, e.g. a reported depth note. For British admiralty products the mariner can find information on these symbols in BA NP 5011 (UKHO, 2004).

It is unknown how well understood the symbology that relates to data quality is. As it is entirely possible that users of nautical products are unaware of the relevance some symbols have in relation to data quality, this issue was explored in the questionnaire.

3. RESEARCH METHODOLOGY

The main investigative element of the study took the form of a questionnaire. The questionnaire was developed to support the aims and objectives of the project by facilitating the investigation of:

- The mariners' perception and understanding of data quality representation in navigation products
- The mariners' opinion of data quality education and information availability
- The mariners' preferences with regard to future methods of representing data quality in navigational products

The questionnaire was distributed by the IHO to member states, and was available as a PDF and an online version via surveymonkey.com. Over 600 responses were received, however due to time constraints the analysis was based on 574 responses.

A 'QUANqual' mixed methods approach was taken with the design of the questionnaire. The qualitative questions can be subdivided into two types:

- Those designed to elaborate on or give context to quantitative questions, e.g. 'other' and 'please explain your answer' free type fields
- Those designed to directly test the respondents' knowledge of data quality issues, e.g. 'what does the PA abbreviation mean?'

The qualitative analysis took the form of the identification of recurring themes and the ranking of these themes by their frequency of occurrence.

4. **RESULTS**

4.1 Demographics

In terms of the survey sample, the demographic information showed that 74% (421 respondents) had over 10 years navigational experience with 63% (357 respondents) having in excess of 15 years navigational experience. In addition, the results showed that a broad range of shipping sectors were represented. As a consequence, it is considered that a strong representative sample has been collected.

4.2 Paper Charts

Respondents who said that they use paper charts were asked whether the charts they use have either a source/reliability diagram or a zone of confidence (ZOC) diagram. The respondents that answered yes to these questions were then asked to indicate whether they use the information in the source/reliability diagram or a ZOC diagram. Figures 4.2.1 and 4.2.2 show that 73% (296 respondents) of respondents use the information in the source/reliability diagram and 75% (82 respondents) of respondents use the information in the ZOC diagram.



Fig. 4.2.1 Percentage of respondents that use the information in the source/reliability diagram



Fig. 4.2.2 Percentage of respondents that use the information in the ZOC diagram

Respondents that indicated that they did not use the information in the source/reliability diagram or ZOC diagram were then asked to explain why not via a multiple choice question. The most common reason chosen by respondents was "because I have travelled the same route many times before". A number of respondents selected the 'other' free type option and the themes arising from these answers are detailed in table 4.2.1. The most common reason cited was that "I trust that the charts are correct".

Theme	Rank
"I trust that the charts are correct"	1
"We are restricted by the Pilots limited area of operation and bow to their	2

local knowledge"	
"We rely upon experience and instruments instead"	3

Table 4.2.1 Themes and ranks for why respondents do not to use the information in the source /reliability diagram

Respondents were presented with a series existing data quality indicators that appear on paper charts and were asked to indicate whether they understood their meaning. Those that said they did were then asked to give an explanation of the meaning of the respective indicator. These answers were then marked as either correct or incorrect. Table 4.2.2 shows a summary of these results. Those figures coloured red indicate where the percentage of respondents who gave incorrect explanations is greater than 60%. The figures that are coloured amber indicate where the results were between a 41% to 59% split. The figures coloured green indicate that either the number of respondents who indicated that they understood the data quality indicator or those that gave a correct explanation exceeded 60%.

	Do you understand the meaning of?		Of those who answered yes, how many gave a correct explanation?	
Data Quality Indicator	Yes (%)	No (%)	Correct (%)	Incorrect (%)
Broken depth contour symbol ?	56	44	73	27
Broken coastline symbol ?	66	34	69	31
Dotted danger line symbol ?	76	24	44	56
Discontinuity between surveys note ?	53	47	55	45
Unsurveyed note ?	88	12	94	6
Depths note ?	88	12	74	26
PA ?	62	38	98	2
PD ?	62	38	90	10
ED ?	62	38	82	18
SD ?	62	38	79	21
Rep'd (1999)	62	38	36	64
Sounding in an upright font ?	44	56	36	64

	Do you unders meaning of?	stand the	Of those who answered yes, how many gave a correct explanation?	
Data Quality Indicator	Yes (%)	No (%)	Correct (%)	Incorrect (%)
Discoloured water note ?	59	41	Corrupted	Corrupted
Sandwave symbol ?	64	36	91	9
Dredged to note ?	98	2	98	2
Potentially dangerous wreck symbol ?	98	2	76	24
Bar above a dangerous wreck symbol ?	75	25	57	43
Works in progress legend ?	93	7	100	0

 Table 4.2.2 Summary of results to questions relating to mariners' understanding of existing data quality indicators in paper charts

The criteria by which answers were judged to be correct or incorrect were very specific. This was because the aim of the question was to discover whether respondents fully understood the definition and context of usage of various data quality indicators, regardless of whether or not their presence elicits a similar response. For example, a mariner might choose to avoid a sounding shallower than the draft of his/her vessel whether there is a 'Rep'd 1999' note attached to it or not; but if they omitted the condition 'but not confirmed' from their explanation of the 'Rep'd 1999' note, it may be the case that they do understand that it can be used in charting to indicate the presence of other unreported shoals.

It should be noted that due to an oversight in the design of the questionnaire, respondents were asked "do you understand the meaning of the Unsurveyed and Depths notes?" This has meant that the values for the first part of the question are the same for both indicators. However, respondents were given the opportunity to explain their meaning individually. Regrettably, the same situation occurred in the question relating to the PA, PD, ED, SD and Rep'd (1999) notes.

Generally the understanding of existing paper chart data quality indicators appears to be good, however the understanding of the 'dotted danger line symbol', 'discontinuity between surveys note' and the 'bar above a dangerous wreck symbol' appear to be marginal. Further, the respondents' understanding of the 'Rep'd (1999)' abbreviation and soundings in an upright font could be considered poorly understood.

The poor understanding of the 'Rep'd (1999)' abbreviation is attributed to the fact that answers not including the condition 'but not confirmed' were marked as incorrect. The question of whether a mariner would react to the Rep'd abbreviation in a different way to any other sounding is also raised.

The Sounding in an upright font was commonly misinterpreted as indicating that the value was in a different class of units (imperial or metric) to the rest of the data.

It was noted that the marking of these answers was a subjective process and as a consequence it is plausible that a different marker (from a different area of expertise) may generate slightly different figures.

4.3 ENCs

In contrast to the questions relating to source/reliability and ZOC diagrams, the results show that a large portion of ENC users (77%) do not use S-57 CATZOC (Figure 4.3.1). Further, sector analysis showed that the percentage is fairly stable regardless of number of years of experience.



Fig. 4.3.1 Percentage of respondents that use the CATZOC display

As with paper chart DQIs, respondents were asked to indicate whether they understood the meaning of a range of S-57 data quality attributes. Those that said that they did were the asked to give an explanation of the meaning of the respective attribute. The results, detailed in table 4.3.1, show very poor understanding of the S-57 acronyms.

	Do you understand the meaning of?		Of those who answered yes, how many gave a correct explanation?	
S-57 Attribute	Yes (%)	No (%)	Correct (%)	Incorrect (%)
HORACC	24	76	57	43
POSACC	29	71	60	40
SOUACC	31	69	91	9

VERACC	22	78	78	22
SURATH	42	58	91	9
SURSTA	32	80	94	6
SUREND	21	79	94	6
TECSOU	43	57	96	4
QUASOU	31	69	78	22
QUAPOS	27	73	79	21

 Table 4.3.1 Summary of results to questions relating to mariners' understanding of existing S-57 data quality

 attributes

4.4 Wider Data Quality Issues and Future Developments

On the issue of training, 66% (183 respondents) indicated that they felt they had received insufficient training on data quality. This was reinforced by 78% (216 respondents) indicating that they would like to receive further training on data quality. The DQWG are currently investigating how training on data quality is delivered and what mechanisms for delivering further training to practicing mariners could be utilised.

Mariners were presented with a variety of conceptual future methods for representing data quality and invited to comment upon the various options. In general, respondents seemed to favour an on demand data quality colour overlay.

5 CONCLUSIONS AND SPECIFICATION

Analysis of the results has allowed us to draw the following key conclusions:

- A large proportion of ENC users are not using CATZOC information (77%)
- A large proportion (75%) of mariners that use charts with a ZOC diagram stated that they do use the information contained within it. This suggests that it is the digital application of CATZOC that mariners do not like, and that there is no clear preference for individual quality indicators over composites ones.
- The additional data quality indicator attributes available in S-57 data are not understood and not used.
- Whilst the results would suggest that mariners are aware of the relevance of understanding the nature of the seabed, it is not clear that they understand how an assessment or a designation of the quality of that information will change over time.
- A majority of mariners state that they have not received enough training on data quality issues, and that they would like to receive more training.

- There appears to be a preference for the clear delimitation of uniform areas of data quality. A high percentages of mariners indicated that they use the information in the source and ZOC diagrams rather than a CATZOC display. This was further supported by the results of questions on future developments which showed that the preferred option is an 'on-demand colour overlay'.

5.1 Specification for Developing New Methods of Representing Data Quality in ENCs

Using the results and conclusions from the questionnaire, the DQWG has developed the following draft specification for developing future methods of representing data quality in ENCs. These recommendations are meant to bring in new possibilities for implementation into ECDISs.

- As a minimum, the constituent elements of S-57 CATZOC (positional uncertainty, sounding uncertainty, features detected and seafloor coverage) must be encoded as separate attributes in S-101 ENCs,
- All encoded data quality information must be discoverable
- Temporal degradation of data quality should be reflected in the encoded data
- The portrayal of data quality should be able to reflect inputs such as dynamic tides, under keel allowance and vessel specific parameters.
- Where possible ENC attribute names that are available to the mariner should be more intuitive by avoiding such things as the S-57 6-letter acronyms.
- The portrayal of data quality should take into account the mariner's preference for an on-demand colour overlay

Any method of portraying data quality should be accompanied by an appropriate education strategy.