

Review of the WWNWS Elements of the GMDSS - MSI Questionnaire

Submitted by NAVAREA I

SUMMARY

Executive Summary: This paper offers a starting point for a questionnaire on the provision of MSI through the WWNWS.

Action to be taken: Paragraph 4

Related documents: None

Introduction

1. WWNWS2 tasked the Sub-committee to prepare a questionnaire on the provision of MSI services currently provided within each NAVAREA.
2. Annex 1 is presented as a suggested starting point for the minimum amount of information which could be requested from users of the WWNWS provided by each NAVAREA Co-ordinator.

Discussion

3. The following points are considered to be fundamental to resolve in any debate on this topic before moving to the next stage:
 - a. What do we aim to achieve by obtaining this data?
 - b. How will the questionnaire be distributed and how will the data be returned?
 - i. Inmarsat Service announcement with a response e-mail address?
 - ii. Inmarsat Service announcement with a web address to an on-line form on the IHO web site?
 - iii. NAVTEX messages?
 - iv. Other means?
 - c. Who will collate the data?

Action requested of the Sub-Committee

4. The Sub-Committee is invited to consider Annex 1 and agree any amendments and/or additions, along with the basic points outlined in paragraph 3.

Annex 1

Receipt and reliability of MSI via SafetyNET and NAVTEX

The following voluntary survey is being carried out on behalf of the IHO World-Wide Navigational Warning Sub-Committee. The purpose of this research is to understand industry perception of the quality of Maritime Safety Information currently disseminated through the WWNWS.

Please complete this short questionnaire and send your responses to ?????????? via ??????????????

The following scale should be used where appropriate:

1. Very Good 2. Good 3. Variable 4. Poor 5. Very poor

All the results will remain anonymous.

Please answer the following questions in respect to a particular NAVAREA. You may send in a separate response for as many NAVAREAs as you wish.

1) NAVAREA Number: _____

2) Please rate on a scale of 1 – 5 how satisfied you are with NAVAREA warnings received via the International SafetyNET service:

a) Reception quality	1	2	3	4	5
b) Importance of subject matter	1	2	3	4	5
c) Size of messages	1	2	3	4	5
d) Clarity of messages	1	2	3	4	5
e) Service area (Coastal warnings)	1	2	3	4	5

Comments:

3) Please rate on a scale of 1 – 5 how satisfied you are with Coastal warnings received via the International NAVTEX service:

a) Reception quality	1	2	3	4	5
b) Importance of subject matter	1	2	3	4	5
c) Size of messages	1	2	3	4	5
d) Clarity of messages	1	2	3	4	5
e) Service area	1	2	3	4	5

Comments:

4) Do you have any suggestions for changes / improvements that could be made for the future operation of SafetyNET or NAVTEX